

SantaLash 2011 Terms & Conditions

Please read these carefully, making a purchase from this site indicates that you accept these terms fully.

We only issue electronic tickets, via email, using the Eventbrite ticketing system. Upon successful completion and payment of a booking, you will be emailed an e-ticket as a PDF attachment. You will be asked to present this e-ticket to gain admission to the event. Failure to do so may result in refusal of admission for which SantaLash cannot be held responsible.

Eventbrite provides the platform for this transaction but your purchase is made directly with SantaLash who is responsible for resolving any issues with you. Customers are advised to check their purchase upon receipt.

All payments will be processed using Google Checkout. SantaLash will not enter into any dispute between you and Google Checkout should payment be debited from you, but does not reach us. Tickets will be voided if your payment does not reach us via the Google Checkout system within 5 working days. If for any reason you do not receive your email ticket please email theheadsantas@santalash.co.uk. We may request proof of purchase (e.g. credit/debit card statement) in order to re-issue your e-ticket.

Ticket Terms and Conditions

1. This ticket is issued subject to the rules and regulations of the participating venues and SantaLash.
2. You participate in SantaLash ("the event") entirely at your own risk. No liability will be accepted for loss, damage or injury to persons or property during the event.
3. All establishments included on the SantaLash route are licensed premises and admission is at the discretion of the licensee or the designated premises supervisor. Venues may conduct security searches to ensure the safety of the patrons.
4. You are strongly advised not to consume alcoholic drinks throughout the event and you are under no obligation to drink alcohol in order to participate. Selected soft drinks are available free of charge.
5. The organisers and licensees of establishments on the route will not tolerate antisocial behaviour of any kind either inside premises or whilst walking between establishments. Any participant who engages in such behaviour will be denied entry to all venues along the route and the after-party.
6. You will be required to keep your SantaLash identification (provided upon registration at the event) with you at all times during the evening. Without this identification you may not be allowed entry to the licensed premises on the route or the after-party. SantaLash reserves the right to make a charge for entry to the after-party if you have lost your identification.
7. Once purchased, tickets cannot be transferred, exchanged, refunded or returned unless the event is cancelled or moved to another date. SantaLash cannot be held responsible for any tickets which are lost or stolen. SantaLash reserves the right to cancel ticket bookings which it reasonably suspects to have been made fraudulently.
8. Tickets are sold subject to the organiser's right to alter or vary the programme or the performances due to events or circumstances beyond its control without being obliged to refund monies or exchange tickets.
9. By ordering you agree that the tickets are for the personal use of you and your party only, and will not be resold or transferred. Any resale or attempt to resell the tickets at a price higher than purchased will result in your orders being cancelled without prior notification.
10. The ticket holder must comply with all relevant laws, safety announcements and venue regulations whilst attending the event.

11. It is the responsibility of the ticket holder to ascertain whether an event has been cancelled and the date and time of any rearranged event. If an event is cancelled or rescheduled, we will use all reasonable endeavours to notify ticket holders of the cancellation. We cannot guarantee that ticket holders will be informed of such cancellation before the date of the event and SantaLash will not refund any travel expenses incurred as a result.